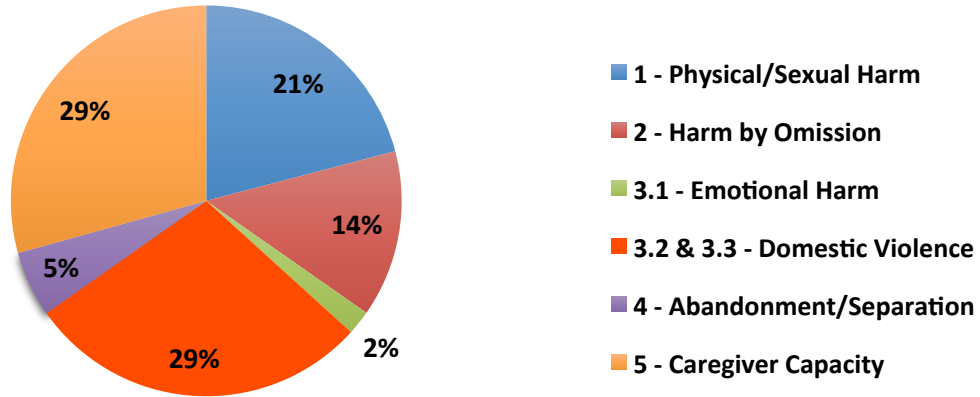


<b>DV vs Agency Service Volumes</b>				
<b>AGENCY</b>	<b>2011/12</b>	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>
Agency - Protection Referrals Received	8,529	7,874	6,920	4,572
Agency - Investigation Open	5,027	4,480	4,046	2,862
Agency - Ongoing Cases Open	985	842	763	638
Agency - Admissions to care	458	334	335	219
<b>DOMESTIC VIOLENCE (*)</b>	<b>2011/12</b>	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>
DV - Protection Referrals Received	2,228	2,054	1,925	1,304
DV - Investigation Open	1,338	1,132	1,113	798
DV - Ongoing Cases Open	329	268	252	181
DV - Admissions to care	55	37	22	11
<b>DOMESTIC VIOLENCE - % of AGENCY</b>	<b>2011/12</b>	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>
DV - Protection Referrals Received	26%	26%	28%	29%
DV - Investigation Open	27%	25%	28%	28%
DV - Ongoing Cases Open	33%	32%	33%	28%
DV - Admissions to care	12%	11%	7%	5%

(\*) Based on protection(110) or in care(190) service reason - 3.2 & 3.3

<b>Referrals By Spectrum Code - % of Total</b>	<b>2011/12</b>	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>
1 - Physical/Sexual Harm	20%	21%	21%	21%
2 - Harm by Omission	16%	15%	15%	14%
3.1 - Emotional Harm	2%	3%	3%	2%
<b>3.2 &amp; 3.3 - Domestic Violence</b>	<b>26%</b>	<b>26%</b>	<b>28%</b>	<b>29%</b>
4 - Abandonment/Separation	8%	7%	6%	5%
5 - Caregiver Capacity	28%	28%	28%	29%
<b>Total 1 - 5</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

### 2014/15 Protection Referrals Reason



### Referral reason by fiscal year

