

Draft Evaluation Framework for *Collaboration in Practice*

Children's Aid Societies and Violence Against Women Collaboration Agreement

Central West Region
(Dufferin, Halton, Peel, Waterloo and Wellington)

Nov. 2013

Introduction

The Evaluation Framework provides the evaluation approach that will be used by Central West Region to monitor the implementation and ensure that it is meeting the intended outcomes.

A. Intended Outcome

The intended outcome of Collaboration in Practice is improved collaboration between all CAS and VAW organizations in the Central West Region in three areas that relate to domestic violence:

- Engaging Men
- High Risk
- Child Custody and Access.

B. Principles

1. Feedback will be sought from everyone who will be impacted by the Collaboration Agreement.
2. Evaluation results will be used to review and revise the Agreement in a timely manner.
3. Evaluation tools will be user friendly and designed to easily provide feedback.

C. Processes

There are five key processes that will be developed as part of this evaluation framework:

- a) Data Collection processes and tools.
- b) Consolidation of data collected, through evaluations, on an annual basis.
- c) Review and analysis of the evaluations on an annual basis.
- d) Longitudinal analysis of the evaluation results (every three years)
- e) Update of the collaboration agreement and the evaluation framework (outcomes), as needed.

D. Road map for the Evaluation

An outcome based model will be used as part of the evaluation framework. The Road map shows:

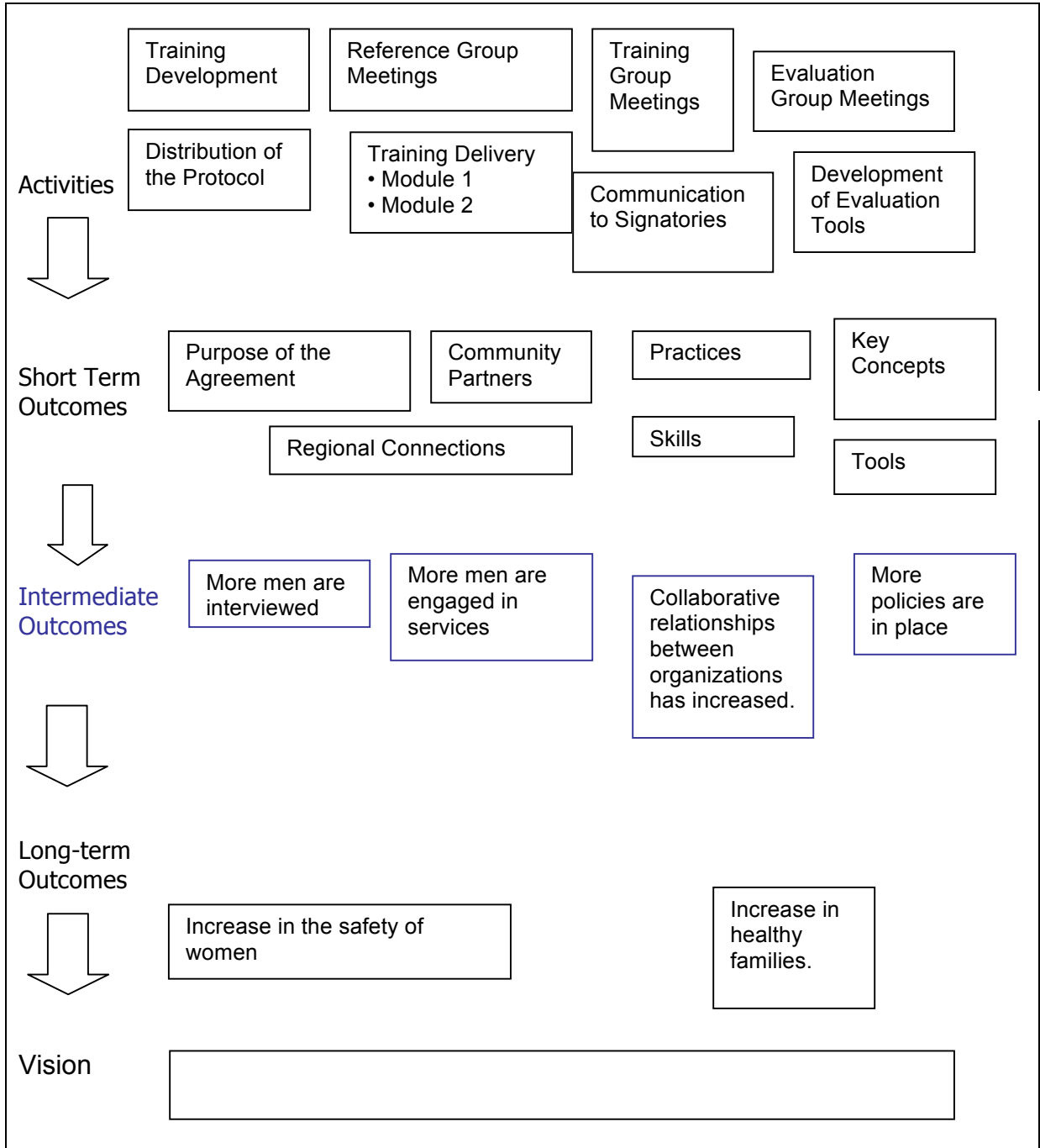
Activities: What will be done

Short term outcomes: Changes in knowledge, understanding and awareness.

Mid term outcomes: Changes in actions, behaviours and decisions

Long term outcomes: Changes in life conditions or systemic changes.

Collaboration in Practice Road Map



E. Outcomes – What do we want to measure?

1. Knowledge Transfer

Experience of Training participants

- Number and impact of cross sector training.

2. Behaviour Change

Change in behaviour in the Front – line Staff in the organizations

- How many men have been engaged since the collaboration?
- How have front line staff changed their practice as a result of learning this agreement?
- Do workers experience the work differently?
- How many cases where the child is observed in both homes?
- Increased knowledge base of the workers.
- Less re-openings of files
- Separate service plans for men.

Quality/degree of collaboration or joint work between two sectors

- Document the process of establishing and maintaining collaboration.
- Measure impact of collaborative work with clients – client satisfaction.
- Rates of re-referral to CAS and VAW agencies.
- The number of case conferences and outcomes.
- The level and results of advocacy with Ministry for universal programs for men in domestic violence.
- Increase in the number of programs available for men or partners.

Change in behaviour in Clients (women, men and children)

- Recidivism statistics.
- Increase in the safety of women and children.
- Increase in the abuser's awareness.
- Change in his behaviour and the impact on the safety of women and children.
- Families receiving services from multiple agencies.
- Increase in self-referrals.
- Capture the changes in family.

Organizational change that has occurred.

- The number of protocols and tools in place in each organization.
- Policies to support the Collaboration Agreement.

3. Systemic Changes

Increase in the safety of women

G. Tools

Tools will be developed to measure the impact and effectiveness of different parts of the Collaboration Agreement and will include:

- a) Surveys/Questionnaires

- b) Client feedback tools
- c) Training evaluations
- d) Benchmark data to tell us where each organization is starting.
- e) Working Group evaluations
- f) Reflective Logs
- g) Pre and post employee surveys

